

We apologize for the inconvenience you may have experienced when the Atwater Casey's ATM started charging our customers for cash withdrawals. Casey's changed third-party ATM processors and it has taken quite a while to work out a new agreement with this very large, national company.

Harvest Bank will reimburse those who have used the Casey's ATM in Atwater during hours when the Harvest Bank-Atwater Drive-Up is not available (after 5:00pm, or 6:00pm on Fridays; weekends). The reason for these hours, is that ATM users have options to use our Drive-Up for cash, can open a Kasasa account which reimburses for ATM usage, or could also go to KJ's in Kandiyohi.

To be reimbursed customers must:

- Provide ATM receipts showing the time and date
- Submit only once a month (doesn't have to be for the same month)
- Limit reimbursement to one ATM usage per day

We are working with Cardtronics, Casey's ATM provider, to agree on a contract. As you can imagine the contract is complicated.

We have finally reached an agreement with Cardtronics and are waiting for them to implement it. The good news is that the two Casey's stores in Willmar (1021 19th Av SW and 2300 Hwy 12 E) will also be surcharge-free.